

- After-Hours Emergency (such as water leaks): Call 660-429-2494. This number is also printed on your water bill. An answering service will contact our maintenance technician. **Please do not call the emergency number for billing questions.**
- Bills are mailed by the 1st.
- Bills are **DUE** by the 5th.
- Payments received **after the 15<sup>th</sup>** are considered late and a \$10 late fee will be charged. **Non-receipt of a printed bill does not negate this. Fees will not be waved for any reason.**
- If a bill is not received by the 7<sup>th</sup>, please contact our office for your balance.
- Payments can be made:
  - Online – [pwsd3.com](http://pwsd3.com)
  - In Person
  - By Mail
  - Telephone – **877-885-7968**
  - Red drop box at the beginning of the driveway.
  - Automatic Bill Pay
- Payment methods:
  - Cash
  - Check
  - Money Order
  - Visa, MasterCard, Discover or eCheck (processing fees apply)

Rural (includes Villages)	Hickory/Rolling Hills	State Park Village
0 to 1000 gallons is \$20.00	0 to 1000 gallons is \$20.00	0 to 1000 gallons is \$20.00
Each additional 1000 gallons is \$8.28 Each additional 1000 gallons OVER 20,000 is \$5.51	Each additional 1000 gallons is \$8.28 Each additional 1000 gallons OVER 20,000 is \$5.51	Each additional 1000 gallons is \$8.28 Each additional 1000 gallons OVER 20,000 is \$5.51
Wastewater: Raccoon Creek Utility Operating Company Billing: <b>866-452-1357</b> Maintenance: <b>866-654-1570</b> <a href="http://centralstateswaterresources.com">centralstateswaterresources.com</a>	Wastewater: 0 to 1000 gallons is \$47.00 Each additional 1000 gallons is \$8.00	Wastewater: Elm Hills Utility Operating Company Billing: <b>866-245-4796</b> Maintenance: <b>866-654-1570</b> <a href="http://centralstateswaterresources.com">centralstateswaterresources.com</a>

Business Hours: 8:30 am – 4:00 pm, M - F

Holiday Closures: New Year’s Day, Presidents’ Day, Good Friday, Memorial Day, 4<sup>th</sup> of July, Labor Day, Thanksgiving, Christmas Eve, Christmas Day