

- After-Hours Emergency (such as water leaks): Call 660-429-2494. This number is also printed on your water bill. An answering service will contact our maintenance technician. **Please do not call the emergency number for billing questions.**
- Bills are mailed by the 1st.
- Bills are **DUE** by the 5th.
- Payments received **after the 15th** are considered late and a \$10 late fee will be charged. **Non-receipt of a printed bill does not negate this. Fees will not be waived for any reason.**
- If a bill is not received by the 7th, please contact our office for your balance.
- Payments can be made:
 - Online – pwsd3.com
 - In Person
 - By Mail
 - Telephone – **877-885-7968**
 - Red drop box at the beginning of the driveway.
 - Automatic Bill Pay
- Payment methods:
 - Cash
 - Check
 - Money Order
 - Visa, MasterCard, Discover or eCheck (processing fees apply)

Rural (includes Villages)	Hickory/Rolling Hills	State Park Village
0 to 1000 gallons is \$20.00	0 to 1000 gallons is \$20.00	0 to 1000 gallons is \$20.00
Each additional 1000 gallons is \$7.65 Each additional 1000 gallons OVER 20,000 is \$5.10	Each additional 1000 gallons is \$7.65 Each additional 1000 gallons OVER 20,000 is \$5.10	Each additional 1000 gallons is \$7.65 Each additional 1000 gallons OVER 20,000 is \$5.10
Wastewater: Raccoon Creek Utility Operating Company Billing: 866-452-1357 Maintenance: 866-654-1570 centralstateswaterresources.com	Wastewater: 0 to 1000 gallons is \$47.00 Each additional 1000 gallons is \$8.00	Wastewater: Elm Hills Utility Operating Company Billing: 866-245-4796 Maintenance: 866-654-1570 centralstateswaterresources.com

Business Hours: 8:30 am – 4:00 pm, M - F

Holiday Closures: New Year’s Day, Presidents’ Day, Good Friday, Memorial Day, 4th of July, Labor Day, Thanksgiving, Christmas Eve, Christmas Day